

Dear Parent;

We at Little Smiles of Orange County are so happy you have chosen us to be your child's primary dental health provider. We want you and your child to feel completely at ease and a part of our dental family from the first moment we talk or meet with you. That is why our staff is friendly and caring, as well as professional and totally dedicated to perfecting the pediatric dental experience.

The principals of our business philosophy are as follows:

Each child deserves to be treated with love and kindness like he/she is our own.
Each procedure will be done with careful attention to detail and total completeness.
Each parent will be incorporated into their child's dental health care plan and informed fully of each and every procedure and cost prior to the treatment of their child.
Little Smiles of OC is committed to the utmost in sensitive and professional dental care.

Each and every member of our staff believes in and has vowed to uphold these basic ideals. We will accept nothing less from ourselves.

As no two children are the same, neither are dental needs. When your child enters our practice we will take a thorough medical and dental history and provide a careful, complete clinical examination. Depending on your child's age, dental radiographs and photos may also be taken to assist in creating the most complete assessment of your child's dental health. Based on our findings, your child's unique needs, personality and treatment preferences, we will embark on a specially created treatment course designed to restore your child's smile to pristine brilliance.

We have exciting state-of-the-art features at our office which we are extremely proud to share with our patients. We are using Digital X-Rays which will expose children to 90% less radiation than traditional x-rays. We also are using environmentally – friendly and cutting edge sterilization techniques for all our equipment. We are a complete “GREEN” office – meaning a paperless charting system. All forms i.e. health history, consent forms are done through our secured online forms page prior to coming for his/her appointment. We use restorative materials which do not contain mercury. We offer a variety of sedation options from extensive tell-show-do, to nitrous oxide, to oral sedation or General Anesthesia (hospital outpatient care). We have several payment plans and our staff is well versed in our various billing options.

We have comfort options for both patient and family. For the patient we have many comfort items such as: stuffed animals, sunglasses, patient mirrors, knee-rolls, personal head-sets, personal video selections and of course the end of visit prizes from the toy chest! Since our office is dedicated to a child and parent friendly environment, we have wifi internet access for parents to access on their laptops or ipads. We have large flat screen tv's showing today's hit movies, playstation stations in the lobby for patients and even the parents love to play that guitar hero!

Education is an extremely important aspect of children's dental health which is why we concentrate on a different aspect of proper oral care and good nutrition at each and every appointment. Our staff has many great ideas for preventative care including home-care pastes, rinses and sealants. Our educational board in the office offers lots of fresh and exciting information on children's dental health, good nutrition and what to do in the event of a dental trauma or emergency. Little Smiles offers 24/7 emergency coverage.

Dr. D. Harvey Lee, also known as Dr. Harvey, is board certified (Diplomate, American Board of Pediatric Dentistry) and has been practicing for almost 10 years.

As a parent himself and a health care provider his philosophy can be summed up best by his belief that:

Each and every child is unique and a precious gift.

We are charged with the responsibility of making their health care experiences the

Best and most positive they can be so a lifetime of good oral health can be

Embarked upon with enthusiasm and good will.

Thank you so much for your interest in our office and it is with great pleasure that we welcome you and your precious child to our Little Smiles family.

Sincerely,

Dr. Harvey and the Staff of Little Smiles of Orange County